

QUALITY POLICY

Sirena S.p.A. designs, develops and manufactures acoustic and luminous signalling devices since 1974; the experience gained, allows us to provide our customers with top-of-the-range devices, suitable for the most varied technical needs in the industrial, civil, automotive, fire prevention, evacuation fields and devices located in areas declared as explosive atmospheres.

The company considers customer satisfaction the main objective to be pursued and strengthened by anticipating requests, expectations and collaborating closely with the customer from the earliest stages of product creation.

For Sirena satisfying the customer means offering, in compliance with the applicable mandatory requirements, products with excellent quality technical characteristics.

Sirena strongly believes in the continuous improvement of the organization, involving all its collaborators in every process and making every resource trained and aware of the responsibilities of their competence.

Careful management of human resources with motivation, training and awareness strategies are the fundamental leverages that Sirena uses to increase the competence of personnel and the culture of Quality, as well as operate in a climate of effective cooperation between all company functions.

Effective and professional communication is the basis for us to obtain a good collaboration with all interested parties, which involve the company context.

The top management of Sirena annually defines the priority areas on which operate and the improvement objectives; each company function, on the basis of these directions, will develop the necessary activities to achieve the objectives.

Sirena pursues its objectives by taking into consideration the needs and expectations of the interested parties, giving priority to the aspects related to the customer and including in its improvement plan, the main criticalities emerged from the risk and opportunity company assessment.

Sirena manufactures its items in compliance with occupational health and safety requirements, preserving and protecting the environment, disposing of hazardous waste, as required by law.

This Quality Policy is valid for all resources within the organization and for interested parties to which Sirena is connected; this document cancels the previous versions.

This Quality Policy has also been reconfirmed for 2023

Rosta 18th May 2023

The MANAGEMENT

